

I LOST MY INSTRUCTION PERMIT. WHAT SHOULD I DO?

Unfortunately we don't have anything in place for this type of situation at the moment. As we navigate uncharted waters with the COVID-19 pandemic, we are continually evaluating ways to serve Coloradans while protecting their, and our staff's, safety as well as following all applicable laws.

MY INSTRUCTION PERMIT, DRIVER LICENSE OR ID CARD HAS YET TO ARRIVE IN THE MAIL. WHAT SHOULD I DO?

Please visit myDMV.Colorado.gov and click (or tap) "Where's my driver license/ID?" next to the magnifying-glass icon and follow the instructions. Email dor_dmv_dl_returned_credentials@state.co.us for more information.

MY INSTRUCTION PERMIT EXPIRES WHILE DMV OFFICES ARE CLOSED TO THE PUBLIC. WHAT SHOULD I DO?

Instruction permits that expire during our public-office closures will be extended for 60 days. This could be extended depending on the COVID-19 situation. Please check our COVID-19 webpage for updates.

**COVID-19 RESPONSE
UPDATES TO DMV SERVICES**



www.colorado.gov/dmv/novel-coronavirus--disease-2019-covid-19-and-colorado-dmv

IF I MEET ALL THE REQUIREMENTS (INCLUDING A DRIVE TEST WITH A THIRD PARTY SCHOOL), CAN MY INSTRUCTION PERMIT BE UPGRADED TO A DRIVER LICENSE SINCE DMV OFFICES ARE CLOSED TO THE PUBLIC?

Not currently, but the DMV is looking at ways we can offer services to Coloradans while following applicable laws and keeping safety at the forefront of our efforts to serve. Please check our COVID-19 webpage for updates.

I HAVE MY PERMIT AND HAVE PASSED THE DRIVE TEST WITH A THIRD-PARTY SCHOOL. WILL THIS WORK AS A TEMPORARY DRIVER LICENSE?

No, until you are issued a driver license, all normal driving restrictions on instruction permits will be in effect.

I NEED AN INSTRUCTION PERMIT. WHAT SHOULD I DO?

Unfortunately with our offices being closed to the public, we can't issue instruction permits currently. Our offices are slated to reopen Monday, April 20, but that could be extended depending on ground conditions. Please check our COVID-19 webpage for updates about DMV services. In the meantime, you might want to familiarize yourself with our Driver Handbook.



COLORADO
Department of Revenue
Division of Motor Vehicles

FAQ

Frequently Asked Questions
FOR
Soon-to-be-drivers
and the schools
that train them



WHAT UPDATES HAS THE DMV MADE TO ONLINE SERVICES SO FAR?

- Drivers 65 and older are temporarily able to renew online at mydmv.colorado.gov.
- Coloradans 21 to 64 whose license or ID will expire during our closure but are unable to renew online will receive an automatic extension for 60 days past their current expiration date.
- Exceptions Processing applications that were received prior to facility closures will continue to be processed.
- CDL Drivers - CDL holders with HAZMAT endorsements who are set to expire during our closure through April 30, will be automatically extended for 60 days from their previous expiration date
- Commercial Driver permit holders - Commercial Driver permit holders who are set to expire during our closure through April 30, will be automatically extended for 60 days from their previous expiration date.

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WHAT ONLINE SERVICES DOES THE DMV PROVIDE?

At myDMV.Colorado.gov, the DMV offers 35 online services, including:

- Request a Driver Record
- Pay citation (traffic ticket)
- View/Submit a Medical Certificate (DOT)
- Begin application for a new driver license or ID
- Renew a driver license or ID (if eligible)
- Pay a reinstatement fee
- Upload reinstatement documents
- Schedule an Appointment
- Change driver license or ID address
- Add/Change renewal reminders
- Update emergency contacts
- Check eligibility to renew by mail
- Exchange driver license or permit for an ID
- Extend an expiration date, if eligible
- Submit a subpoena
- Reschedule a hearing
- Check where your driver license or ID card is
- Registration fee estimator
- Request a title status
- Get a transaction receipt
- Add/Change a vehicle address
- Request a duplicate title
- First time registration
- Request duplicate registration card
- Apply for an emissions waiver
- Apply for an out-of-state emissions extension
- Replace tabs
- Create an IRP account
- Become a third party IRP agent
- First-time application disability placards
- Manage your placards
- Request a title/registration history report
- Renew registration
- Report release of liability



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